



## Section 2 - Quality Policy Statement

### 2.1

#### Quality Policy Statement

P. C. Harrington Contractors Ltd. is a specialist contracting company and places particular emphasis on experience, expertise, capability, reliability and quality

The policy objectives of P. C. Harrington Ltd are:-

- To conduct their work to fully meet the customers specified requirements
- To work efficiently and deliver on time
- To increase its market share and profitability
- To fully comply with the requirements of ISO 9001:2000
- To identify and implement continual improvement

To achieve these goals specific office and project objectives are set analysed and reviewed.

P. C. Harrington Ltd is committed to high levels of quality and to maintaining a quality organisation with trained and capable personnel and a good working environment. In order to achieve an efficient operation and to maintain customer confidence and satisfaction, P. C. Harrington Ltd understands the importance of conformance to a recognised Quality Management System conforming to the requirements of ISO 9001:2000 for its operations and to continually review and improve its quality system and thus achieve a reputation for excellence.

This policy is endorsed by the Directors and fully understood by the Staff of P. C. Harrington Contractors Ltd.

M. McDermott  
Operations Director

**Reviewed Date: 20 May 2008**

#### **2008 Target Actions**

**Addendum to be issued Autumn 2008**

**introducing new procedures for:**

- **Procurement of reinforcement**
- **Post tension operations**
- **Slipform operations**

**Next Review Date: 11 May 2009**

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